



BRIGHAM AND WOMEN'S HOSPITAL

Trauma and Burn Center When Your Loved One is Transferred to BWH: What you need to know

What To Expect

Our expert trauma team will perform a complete evaluation and provide the most advanced treatment options available for your loved one. Please check-in at the Emergency Department reception desk upon your arrival. Whenever possible, we will allow you to stay with your family member. A handbook will be provided as a reference for you.

Contacting Us

Our Emergency Department can be reached at (617) 732-5983. Please call us and provide us with a number where you can be reached by one of our clinicians.

Services

During evaluation and treatment of your loved one, many services are available to you:

- The Bretholtz Center for Patients and Families is a comprehensive resource for your needs;
- Social workers are available in the Emergency Department 24/7;
- Chaplaincy, interpreter services, and financial counselors are on hand to assist you;
- Food services include the cafeteria, Au Bon Pain, and O'Naturals;
- Discounted lodging at area hotels is available if you need to stay overnight.

Parking

Valet parking is available at our main entrance at 75 Francis Street. Self-parking is available the ServiceCenter Garage, located on the corner of Francis Street and Brookline Avenue.

Directions to Brigham and Women's Hospital

For GPS or mapping –

Our address is 75 Francis Street, Boston, MA

From the North – Take Exit 26 off 93 South (Route 28/Route 3 North) toward Storrow Drive. Turn right onto Route 3 North. Merge onto Storrow Drive West. Take the Fenway/Route 1 South exit. At lights, bear right onto Boylston Street. Bear left onto Brookline Avenue. Turn left onto Francis Street.

From the West – From Route 9 east, turn left onto Brookline Avenue. Turn right onto Francis Street. From Mass Turnpike east, take Huntington Avenue/Copley Square/Prudential Center exit and bear left toward the Prudential. Follow Huntington Avenue west for approximately three miles. Turn right onto Francis Street at Brigham Circle.

From the South – Take 95 North to Route 93 north or Route 3 (Southeast Expressway). Take Exit 18 (Massachusetts Avenue/Roxbury). Cross Massachusetts Avenue onto Melnea Cass Boulevard. Take a left onto Tremont Street. Take first right onto Ruggles Street. Turn left onto Huntington Avenue. Turn right onto Francis Street at Brigham Circle.

