



Our Center

The Boston Hemophilia Center is a combined program of Brigham and Women's Hospital and Children's Hospital Boston. We care for more than 400 adults and children with congenital bleeding disorders. Our center is the largest hemophilia treatment center in New England. As a federally funded hemophilia treatment center, we provide comprehensive care to children and adults with bleeding and thrombotic disorders. Our model of patient care is designed to provide integrated, multidisciplinary care that promotes the highest quality of life for our patients and their families.

To find out more about our center, log onto our Web sites:

childrenshospital.org/hemophilia

brighamandwomens.org/hematology/services.aspx

Our Factor Program

In 1992, congress established the 340B Drug Program so federally funded hemophilia treatment centers could generate revenue to support and enhance services to their patients and to the bleeding and thrombotic disorder community. The Boston Hemophilia Center's Factor Program was established as a non-profit factor delivery service in 1999. Revenue from our organization has enabled us to run our program, expand and improve our center's services to our patients and increase support to our community. Our program seamlessly integrates cost-effective pharmacy services with your comprehensive care.

Services provided

- All brands of clotting factor
- Wide range of infusion supplies
- Home delivery
- Coordination of home infusion nursing services
- Attentive customer service
- Clarification of insurance plan factor coverage
- Waste disposal program
- Patient education programs
- 24-hour phone contact

Who is eligible for the Factor Program?

All patients of the Boston Hemophilia Center are eligible.

What is the difference between the BHC non-profit Factor Program and for-profit home care companies?

Our non-profit organization serves our patients and community, whereas commercial suppliers' profits go to stock holders. Net revenue from the Factor Program may only be spent to run our program and enhance services to our patients and to the bleeding and thrombotic disorder community.

The service we provide is comparable to, and in many regards better than, that provided by large for-profit homecare companies because:

- In contrast to outside delivery services, our pharmacy staff is an integral part of the clinical team.
- Communication between clinical staff, pharmacy and customer service is optimal in solving problems and answering questions quickly.
- Our bottom line is not profit. Our bottom line is your care, safety and long-term health.
- Our compassionate waiver policy is designed to relieve undue stress for out-of-pocket expenses.

Do I have to use the BHC's Factor Program?

No. Any choice you make for your home delivery service is respected. The Boston Hemophilia Center works with many regional home care companies. We just want to make sure you know that you have the option of using our program as a patient of our center.

How do I order factor and supplies?

Simply contact our pharmacy directly. (See contact information on the back of this pamphlet.) Our pharmacy services are provided by Eaton Apothecary, a local, independent pharmacy. Members have direct access to our pharmacy staff. The pharmacy maintains an after-hours answering service for urgent shipments.

What about home infusion nursing services?

Our staff works closely with expert infusion nurses who provide, among other benefits, the convenience of treatment at home that is less disruptive to daily life and significantly reduces trips to the hospital.

How do I enroll?

Contact our Factor Program Operations Manager, Clifford Haas.

Contact information

Factor Program operations manager

Clifford F. Haas
BWH Hematology; SR-312
75 Francis Street
Boston, MA 02115
Phone: 617-732-5409
Fax: 617-732-5706
Email: cfhaas@partners.org

Factor Program pharmacy

Eaton Apothecary
Phone: 617-265-3323
Fax: 617-265-3326



Children's Hospital Boston

Boston Hemophilia Center Pediatric Service

Children's Hospital Boston
Phone: 617-355-6101
childrenshospital.org/hemophilia



BRIGHAM AND
WOMEN'S HOSPITAL

Boston Hemophilia Center Adult Service

Brigham and Women's Hospital
Phone: 617-732-5844
brighamandwomens.org/hematology/services.aspx



The Factor Program

Supporting health care services
and programs for our patients and
community

A member of the Hemophilia Alliance

