Having Your Baby at Brigham and Women’s Hospital

Mary Horrigan Connors Center for Women’s Health
FAMILY-CENTERED CARE

Family-centered care at Brigham and Women’s Hospital is a comprehensive approach to preparing and supporting each family. This care begins with preparing you even before the arrival of your baby, with prenatal care, information and educational programs, and other services to ensure that you are well prepared for your new addition. And, after giving birth, the nurses caring for you and your baby will address your specific needs and provide information and education that will serve your family long after you go home.

Important points about insurance:

• Be aware that insurance plans differ regarding lengths of stay for obstetric care. Check with your insurance provider for their policy on length of stay. Massachusetts State Law allows a hospital stay of 48 hours for vaginal birth and 96 hours for a cesarean birth.

• Please understand that you are ultimately responsible for payment of any service not covered by your insurance plan or any copayments required. Please contact your insurance provider to become familiar with these costs.

• Please know that no one is refused care at Brigham and Women’s Hospital for lack of the ability to pay. If you have any questions about your ability to pay for your stay, call our Financial Counselors at (617) 732-7005 or toll free at 1-866-736-1510. They will investigate resources that may be available to you through government and private agencies.

• The hospital’s pre-admission staff also may contact you prior to admission for additional information or notify you of any estimated charges.

Pediatrician Postcard

Your baby must be examined by a pediatric care provider before being discharged from the hospital. The obstetrical admitting packet contains a pediatrician postcard that should be filled out and returned in a timely manner so that we may prepare for the birth of your child. Along with general information, the form also requests information about your insurance coverage.

Parent and Childbirth Education Classes

The birth of your baby is an exciting experience, and we offer a number of options that allow you to participate fully and to be as prepared as possible. We offer various childbirth preparation programs as well as breastfeeding and infant care classes. For more information and to register, visit brighamandwomens.org/baby.
**Health Care Proxy/Living Will**

We often receive inquiries from patients and their families about health care proxies or living wills, which are legal documents that define an individual’s feelings about the extent of care they wish to receive under extenuating circumstances. For further information, call (617) 732-7453 or visit brighamandwomens.org/livingwills. A form has been included in your packet.

**Planning for Your Stay**

**Items to Bring**

During your hospital stay, we will provide you with sanitary pads and panties, and diapers for your baby.

**Bring only essential items, such as:**
- maternity or nursing bra
- personal toiletry articles
- nightclothes, bathrobe, slippers
- eyeglasses
- personal electronic devices
- list of current medications
- small amount of money for newspapers and expanded television service
- clothing for the baby to wear on the day of discharge
- personal items for the father or partner’s overnight stay

**Do not bring:**
- large amounts of cash
- **Please, do not bring any jewelry.** For your safety, it is important to remove all jewelry prior to coming in the hospital. It can cause injury and could get lost within bedding, etc.
- unnecessary charge cards
- checkbooks and other valuables
- medications, if your obstetric care provider does not specifically instruct you to bring them to the hospital

**For your baby:**

When you are ready to leave, you may dress your baby in the clothes you brought from home. Baby clothes should be washed in a mild detergent first and should include:
- undershirt
- stretch suit
- booties
- sweater
- hat
- two small receiving blankets (for support in the car seat)
- heavy blanket, depending on the outside temperature

**Arriving at the Hospital**

**Valet**

For women in labor, there is valet parking at the Main Entrance of the hospital at 75 Francis Street. For more information on parking and rates, visit brighamandwomens.org/security, or call (617) 732-5877.

**Obstetrical Admitting**

When you arrive at the hospital in labor, enter through the main lobby at 75 Francis Street and check in at the Obstetrical Admitting office also located in the main lobby. An admitting interviewer will complete your admission paperwork and escort you to the Center for Labor and Birth in our Mary Horrigan Connors Center for Women’s Health. The obstetrical admitting staff is on-duty 24 hours-a-day and will make all the arrangements necessary for a swift and comfortable admission to the hospital.

**Labor and Birth**

After you have been admitted, you will be assessed for labor in the triage area and then admitted to a private labor and birth room which features special lighting and equipment, including a birthing bed, rocking chair and television (some of our rooms are equipped with hydrotherapy tubs for labor and are available to patients who meet certain criteria). You will be moved to an obstetrical operating room located on the labor floor only if you are having a cesarean birth or complicated birth.

**Obstetric Anesthesia Services**

The Obstetric Anesthesia Service provides specialized care 24 hours-a-day, 7 days-a-week.

Our obstetric anesthesiologists are available to discuss with you the different types of anesthesia that may be given during labor and birth, including traditional intravenous or intramuscular medications and regional anesthetics such as epidural anesthesia or spinal anesthesia as well as newer options such as nitrous oxide. There are many non-medical techniques that can help you during labor, including:
- breathing and relaxation techniques
- warm showers
Postpartum Care
After a brief recovery period in the birthing room, mom, baby and partner will be brought directly to a private postpartum room in the Center for Women and Newborns—you will not need to be separated from your baby at any time under normal circumstances. We encourage you to keep your baby in your room at all times. However, a nursery is available for medical observation or, if you request, to care for your baby for a short period.

During your stay you can:
• review basic care and safety with your nurse
• attend daily classes on topics including breastfeeding

Newborn Tests and Vaccinations
Screening tests and vaccinations will be based on requirements of the Massachusetts Department of Public Health and your pediatric health care provider. You will be provided with a packet when you arrive.

Hearing Screening
As part of our routine care, your baby will receive a hearing screening test before being discharged from the hospital. Please let your nurse know if you do not want your baby screened. For more information on screenings, read the Newborn Screening brochure.

Circumcision
Circumcision is the surgical removal of part of the foreskin of the penis. The decision regarding circumcision is a personal one, and parents are encouraged to discuss this decision with their obstetric and pediatric health care providers. Your obstetric care provider will ask you to sign a consent form for circumcision before the procedure.
Additional Services

Care Coordinator/Social Work – (617) 732-6462 or (617) 732-6469
Social workers are available to help with personal and family problems related to illness, housing, health benefits and income, and can provide counseling, evaluation and referral to a community agency. The Care Coordinator meets with all patients to review the discharge process, discuss home care options, and assist with any discharge planning. Contact your nurse or obstetric care provider to reach a social worker who is on-call for emergencies.

Interpreter Services – (617) 732-6639
We are committed to communicating clearly and thoroughly with all patients about the care we provide. Informing your doctor in advance about your language or hearing needs will help make you more comfortable. If you need an interpreter while in the hospital, your nurse or doctor can arrange for this service at no cost for you.

Lactation Support
Your nurse will assist you with breastfeeding. In addition, certified lactation consultants are available for inpatient bedside consultations for diagnosis and treatment of problems and special situations related to breastfeeding. Please ask your nurse about additional supplies and breastfeeding support equipment.

Patient/Family Relations – (617) 732-6636
Patient/Family Relations staff will help you communicate concerns, suggestions and compliments regarding your hospital stay and provide you with information on hospital policies, procedures and services.

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**Phone Numbers — At-a-Glance**

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>BWH Main Number</td>
<td>(617) 732-5500</td>
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<tr>
<td>Patient Condition Information</td>
<td>(617) 732-5500</td>
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<tr>
<td>Birth Certificate Information</td>
<td>(617) 732-6108</td>
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<tr>
<td>Blood Donation Program</td>
<td>(617) 732-6620</td>
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<td>Care Coordination</td>
<td>(617) 732-6469</td>
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<td>Family Liaison Service</td>
<td>(617) 732-7440</td>
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<td>Financial Counseling</td>
<td>(617) 732-7005</td>
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<td>Health Care Proxy/Living Will</td>
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<td>Interpreter Services</td>
<td>(617) 732-6639</td>
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<td>Newborn Intensive Care Unit</td>
<td>(617) 732-5420</td>
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<td>Notary Public</td>
<td>(617) 732-6636</td>
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<td>Obstetrical Admitting Office</td>
<td>(617) 732-4005</td>
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<td>Parking Office</td>
<td>(617) 732-5877</td>
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<td>Patient and Family Relations</td>
<td>(617) 732-6636</td>
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<td>Security</td>
<td>(617) 732-6565</td>
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<td>Shop on the Pike</td>
<td>(617) 732-7445</td>
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<tr>
<td>TTY Machines</td>
<td>(617) 732-6458</td>
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Watch our Online Maternity Tour
brighamandwomens.org/maternitytour

- Learn what to expect during your stay so that you can prepare for your delivery and when you go home with your new baby
- Hear our experts describe what it’s like to have your baby with us
- Listen to women who have had their babies here
- Learn more about valet parking, our visitor’s policy, and more
- Available in español
Learn More About Having Your Baby at Brigham and Women’s Hospital

Visit brighamandwomens.org/baby to learn all about having your baby at the Brigham and Women’s Hospital Center for Women and Newborns – from the basics of prenatal care and what you should expect during delivery to special initiatives including:

- Morning sickness nutrition
- Cord blood donation
- Family-friendly Cesarean
- Baby-friendly care
- Newborn photos
- Video and photography