Helping Us Know Our Patients Better

Beginning in February 2007, BWH will ask you to share with us your race and ethnicity. This will help us to know our patients better and improve health care for everyone. Personal information will remain private and confidential.

What is Your Ethnicity?
Your ethnicity refers to your background, heritage, culture, ancestry or sometimes the country where you were born.
Please let us know if you are Haitian, Vietnamese, Brazilian, etc.

What is Your Race?
Your race is the group or groups that you relate to as having similar features, traits or birthplace.
Please let us know if you are Asian, Black, White, etc.

Examples:
My name is John. My race is Asian and my ethnicity is Bangladeshi.
My name is Claudia. My race is Black and my ethnicity is Haitian and Jamaican.
My name is Ronaldo. My race is White and Black and my ethnicity is Brazilian.
My name is Pat. My race is Black and my ethnicity is African American.
My name is Chris. My race is White and my ethnicity is Italian and American.

We may ask some other questions, too.

What is your primary language?
We would like to know in what language you like to discuss your health care. It is also helpful to know in what language you like to read health-related materials.

What is your education?
We would like to know the highest grade you completed in school.

By knowing you better, we can provide better care to our patients
Our goal is to meet the needs of all of our patients and understand our patients better. We don't know what causes the many differences among our patients, but we need to learn more about them. We can better meet our patients needs if we know more about our patients. This information will be used only to make sure that all patients are receiving appropriate care of the best quality. All information collected will remain confidential.

For more information, please contact the Brigham and Women’s Patient/Family Relations Department at 617-732-6636.

Improving the health of ALL