



Neonatal Intensive Care for Your Baby

Information for Parents and Caregivers

We are committed to providing your baby with exceptional care. We understand that it is stressful when your baby needs to be transferred to another hospital to receive that care. Your baby's physician and hospital nursery team have consulted with our newborn specialists and members of our newborn transport team and determined that your baby should be transferred to a newborn intensive care unit (NICU) hospital for specialist newborn care.

Transferring Your Baby

Your baby is being transferred to the Level III NICU at Brigham and Women's Hospital.

Your baby and an accompanying person (parent or a family member) will be transferred by a specially-equipped ground ambulance to the NICU by Boston MedFlight, a critical care transport service with teams specifically trained to transport newborn infants. A small number of patients are transported by air via helicopter or plane. Boston MedFlight's expert critical care nurses, emergency medical technicians, and paramedics work directly with the NICU team at BWH to closely monitor your baby's condition during the trip from your hospital to one of our hospitals.

If a baby's mother requires continued hospital care during the baby's stay in the NICU, the mother may be transferred to the same hospital. Parents should discuss this option with the mother's obstetrician.

Information about Your Baby's Condition

The NICU team will keep you informed about your baby's care, and you may call or visit the NICU at any time. If you have questions or concerns about your baby's care, please ask us.

Brigham and Women's Hospital

Newborn Intensive Care Unit
Center for Women and Newborns
75 Francis Street, 6th Floor
Boston, MA 02115

BWH NICU line: (617) 732-5420

Communication with Your Referral Hospital and Your Baby's Pediatrician

Your baby's physician and nursery staff will be notified when your baby arrives and will be kept informed throughout your baby's stay. Once your baby's condition has stabilized, he or she may be sent home or transferred back to your local community hospital for continued care.

Before your baby is discharged, our neonatal specialists will provide your pediatrician and the nursery staff at your referring hospital with detailed medical information about your baby's NICU stay.