

1) BPG Main Menu: 617-732-9900

- Our emergency line: press 4
- Insurance Referral for a specialty appointment: press 5
- Billing questions/issues: press 6
- Our Medical Records Department: press 7
- For our Fax Number and Location: press 8
- **To speak with your Physician's office: press 9**

2) Pick Your Physician from List

- Drs. Gordon or Pinto: press 1
- Drs. Brown or Chiang-Roy: press 2
- Drs. Ellenbogen or Pabby: press 3
- Dr. Iacobo: press 4
- Dr. Lee: press 5
- Drs. Pulde or Wu: press 6
- If unsure: press 7

3) Select Your Destination

- Learn more about Patient Gateway: press 1
- For Prescription Refills: press 2
- Schedule Routine or Urgent Appointments: press 3
- Speak with Physician's Nurse about a Medical Issue: press 4
- If unsure: press 5

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Please contact 617-732-9085 with any questions, concerns or general feedback you have regarding our new phone menu. We would be interested in hearing from you.